

STATE OF SOUTH CAROLINA

(Caption of Case)

Mary Hester Williams,
Complainant/Petitioner

v.

Duke Energy Carolinas, LLC,
Defendant/RespondentBEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER SHEET

DOCKET

NUMBER: 2009 - 341 - E

(Please type or print)

Submitted by: Catherine E. HeigelSC Bar Number: 9268Address: 526 S. Church Street, EC03T
Charlotte, NC 28202Telephone: 704-382-8123Fax: 704-382-5690

Other: _____

Email: catherine.heigel@duke-energy.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

- ☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
- ☒ Other: Copy of Letter to Petitioner

INDUSTRY (Check one)**NATURE OF ACTION (Check all that apply)**

- | | | | |
|--|--|--|---|
| <input checked="" type="checkbox"/> Electric | <input type="checkbox"/> Affidavit | <input checked="" type="checkbox"/> Letter | <input type="checkbox"/> Request |
| <input type="checkbox"/> Electric/Gas | <input type="checkbox"/> Agreement | <input type="checkbox"/> Memorandum | <input type="checkbox"/> Request for Certificatio |
| <input type="checkbox"/> Electric/Telecommunications | <input type="checkbox"/> Answer | <input type="checkbox"/> Motion | <input type="checkbox"/> Request for Investigator |
| <input type="checkbox"/> Electric/Water | <input type="checkbox"/> Appellate Review | <input type="checkbox"/> Objection | <input type="checkbox"/> Resale Agreement |
| <input type="checkbox"/> Electric/Water/Telecom. | <input type="checkbox"/> Application | <input type="checkbox"/> Petition | <input type="checkbox"/> Resale Amendment |
| <input type="checkbox"/> Electric/Water/Sewer | <input type="checkbox"/> Brief | <input type="checkbox"/> Petition for Reconsideration | <input type="checkbox"/> Reservation Letter |
| <input type="checkbox"/> Gas | <input type="checkbox"/> Certificate | <input type="checkbox"/> Petition for Rulemaking | <input type="checkbox"/> Response |
| <input type="checkbox"/> Railroad | <input type="checkbox"/> Comments | <input type="checkbox"/> Petition for Rule to Show Cause | <input type="checkbox"/> Response to Discovery |
| <input type="checkbox"/> Sewer | <input type="checkbox"/> Complaint | <input type="checkbox"/> Petition to Intervene | <input type="checkbox"/> Return to Petition |
| <input type="checkbox"/> Telecommunications | <input type="checkbox"/> Consent Order | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation |
| <input type="checkbox"/> Transportation | <input type="checkbox"/> Discovery | <input type="checkbox"/> Prefiled Testimony | <input type="checkbox"/> Subpoena |
| <input type="checkbox"/> Water | <input type="checkbox"/> Exhibit | <input type="checkbox"/> Promotion | <input type="checkbox"/> Tariff |
| <input type="checkbox"/> Water/Sewer | <input type="checkbox"/> Expedited Consideration | <input type="checkbox"/> Proposed Order | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Administrative Matter | <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest | |
| <input type="checkbox"/> Other: | <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit | |
| | <input type="checkbox"/> Late-Filed Exhibit | <input type="checkbox"/> Report | |



526 S. Church St.
Charlotte, N. C. 28202

Barbara G. Yarbrough

Duke Energy Carolinas
EC060 / P.O. Box 1006
Charlotte, N. C. 28201-1006

704 382-7412

704 382-7939 fax

barbara.yarbrou@duke-energy.com

October 30, 2009

Ms. Mary Hester Williams
305 California Street
York, SC 29745

Dear Ms. Williams:

Pursuant to the order of the Public Service Commission of South Carolina in Docket No. 2009-341-E Duke Energy Carolinas is required to provide you information on agencies that may be able to assist you with the necessary funds to have electric service restored to your residence. The attached list includes known agencies that help with utility bills. There are also agencies that assist with other needs that could free up funds to pay your electric bill, or possibly provide assistance with alternative housing.

Sincerely,

A handwritten signature in cursive script that reads 'Barbara G. Yarbrough'.

Barbara G. Yarbrough
Rates Director

Beyond the Walls Ministries

- Assistance with utility bills

Phone: 803-222-2299

Carolina Community Actions, York County- York SC

- Low Income Weatherization

8 a.m. - 5 p.m., Monday - Friday

803-366-5537, 803-329-5195

Path, York County- York SC

- Share the Warmth
- Community Challenge Heating Fund
- Food
- Clothing
- Energy and/or Financial

9 a.m. - noon - Monday, Wednesday, Friday

803-684-3992

Salvation Army, York County- Rock Hill SC

- Food
- Clothing
- Shelter
- Energy and/or Financial

8 a.m. - 5 p.m., Monday - Friday

803-324-5141

York County DSS/Department of Social Services - York SC

- Food
- Clothing
- Shelter

8 a.m. - 5 p.m., Monday - Friday

803-684-2315

York Housing Authority, York County- York SC

- Public housing or other types of housing

8 a.m. - 5 p.m., Monday - Friday

803-684-7359, 684-4383